



OUR PROGRAM, YOUR GUARANTEE



What is an AED program?



To rescue a victim of cardiac arrest, you need an AED that is ready to deliver a lifesaving shock. But just having an AED is not good enough. To save a life, you have to make sure your AED is working and is in the hands of a trained volunteer responder. If that sounds simple, you may not realize all you need to know and do—the everything else—to set up and maintain a successful AED program.

◦ Ready and Compliant

The U.S. Congress and every state legislature have passed “Good Samaritan” laws to encourage people to use AEDs without worrying about adverse legal consequences. Most of these laws impose minimal requirements to guarantee Good Samaritan protection. En-Pro Management, Inc. is thoroughly familiar with all of these requirements and can guide, track, and document your compliance.

Should anyone ever question your program’s compliance, En-Pro™ can demonstrate that your PlusTrac™ Program Management System complies with all Good Samaritan requirements.

DESIGN

- Program protocol and response plan
- Establish medical oversight
- Local/state/federal legal review
- Create implementation program schedule

IMPLEMENT

- Program launch event
- Agency application and registration
- Program data entry to PlusTrac™
- Compliance guarantee documentation

MAINTAIN

- Routine maintenance and training record
- E-mail alerts and notifications
- Live customer support
- Post-event loaner service and review



Why En-Pro?

To establish and maintain an AED program, you need to monitor, record, and analyze. Unless you are an experienced, full-time program manager, you probably lack the time and resources to maintain compliance with Good Samaritan regulations and ensure the best chance of a successful rescue.

AED program management and training is En-Pro's only business. We have the experience and expertise to set up the program that's right for you, and then keep you up to date on everything required to guarantee the best possible chance of saving a life if cardiac arrest strikes.

En-Pro People

When you partner with En-Pro, you join the most experienced group of program management people in the market today. We've been providing AED program management and training since 2002 and now manage more AEDs than any other provider. Our team draws upon an unmatched knowledge base. En-Pro can provide assistance with everything you need to design, implement, and maintain your AED program.



◦ PlusTrac Alerts and Notifications

INSPECTIONS

- E-minders — Friendly e-mail message sent prior to the AED's routine maintenance date reminding the program administrator to check the AED's status indicator to ensure that it is in proper working order and to document that it has been checked.
- Alert — If the visual routine maintenance check has not been recorded by the due date, we will send an e-mail alert.
- Notifications — If the AED has missed an inspection, we escalate the issue to the program administrator, informing him/her that the site is out of compliance.

EXPIRATIONS

- 90/60/30 — Beginning three months prior to the recorded expiration date, we will send an e-mail reminder once a month to replace the expiring consumables.
- Dashboard — Real-time reporting available on your dashboard provides interactive pie charts for a quick status check on the expirations and compliance of your program.
- Reports — Default reports are provided within PlusTrac and can be customized and downloaded as well as scheduled for automated delivery to your e-mail.

INFORMATION

- Updates — We provide continuous monitoring of your AEDs and communicate any updates regarding changes to the laws in your area.
- Recall — Corrective action and FDA recall notifications are provided, including instructions on which devices are affected and steps necessary by serial number.
- Compliance — Additional messages and communications are made to guarantee your AEDs are ready when needed.

◦ En-Pro Support

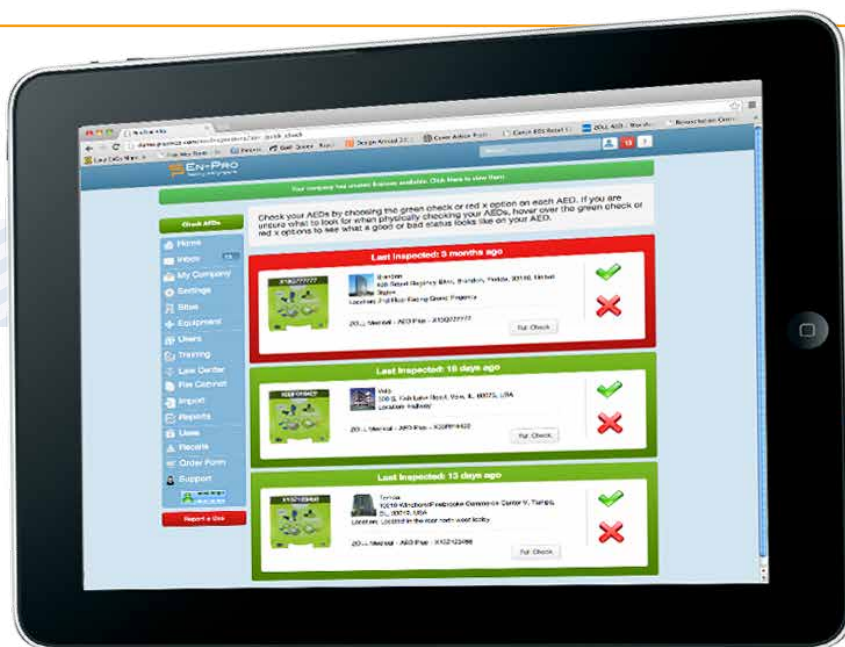
Got a question? We have the answer. Got a problem? We have the solution. En-Pro's PlusTrac program management is more than just e-mail reminders and software interactions. It's our people working with your people to keep you in compliance, properly supported, and ready for cardiac arrest—with no worries.

◦ Compliance, Readiness, and Cooperation

We can guarantee your program's Good Samaritan compliance and your volunteer responders' readiness to save a life only with your cooperation. Our AED program won't really work if you and your people don't participate. AEDs need regular inspection. Volunteer responders need regular training. And consumables need timely replacement.

En-Pro's staff can help you design, implement, and maintain the best possible AED program. Our online system, PlusTrac, can monitor, record, and analyze everything needed for your compliance and readiness. We make the job of cooperating with us as easy as possible. But in the end, we still need your cooperation to make our program your guarantee.





◦ En-Pro More or Less

You might decide you need the benefit of PlusTrac, but without the close support of En-Pro's people. We tailor our services to meet your needs. If your staff needs PlusTrac only, we can provide it without the dedicated support of our people. On the other hand, if your organization needs more support, particularly if it's large and complex, we can provide that too.

◦ En-Pro Online: PlusTrac



At the heart of our program is PlusTrac, an interactive online system that models the state of your AED program in real time. The most sophisticated, powerful, and easy-to-use program management system available in the market today, PlusTrac monitors every detail in your program and provides everyone involved, from the single volunteer responder to the ultimate program administrator, with everything they need to know and do in a way that's easy to understand.

Readiness Requires Training

A ready and compliant AED program needs trained volunteer responders. With PlusTrac, you can easily manage all your training, and with En-Pro's PlusLearning™ services, we can even deliver training on-site, where and when you need it.

Our national network of experienced, certified trainers can go anywhere. We're ready to provide AED, CPR, and first aid training in small, personalized classes that will give your volunteer responders the competence and confidence needed to save a life.



Ready, Set, Go

Your AED program can be ready, compliant, and completely documented with minimal attention on your part. Talk to your AED distributor, or contact us directly.



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